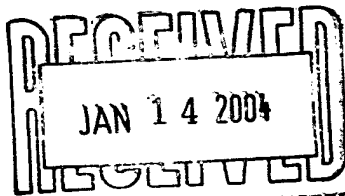
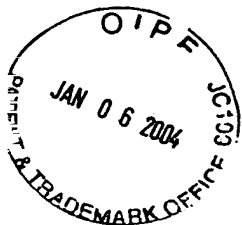


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PATENT APPLICATION
09/862,814



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Siebel et al.

RECEIVED

Serial No.

09/862,814

JAN 13 2004

Date Filed:

May 21, 2001

Technology Center 2100

Group Art No.:

2177

Examiner:

Lu Kuen S.

Title:

WEB-BASED CUSTOMER PROSPECTS
HARVESTER SYSTEM

Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail EV352390993US addressed to: Commissioner of Patents, Alexandria, VA 22313-1450, on the date shown below.

Jay Howard

1/6/04

Date

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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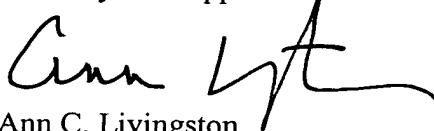
PATENT APPLICATION
09/862,814

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Applicants enclose a check in the amount of \$180.00 and believe no further fees are due, however, the Commissioner is hereby authorized to charge any additional fees or credit any overpayments to Deposit Account No. 50-2148 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicants


Ann C. Livingston
Reg. No. 32,479

Date: 1/5/04

Correspondence Address
CUSTOMER ACCOUNT NO. **31625**
(512)322-2634
(512) 322-2501 fax

PTO-1449

Application No.

Applicant(s)

**Information Disclosure Citation
in an Application**

09/862,814

John C. Seibel et al.

Docket Number

Group Art Unit

Filing Date

068082.0114

2177

5/21/01

JAN 06 2004

U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6029141	02/22/00	Bezos et al.	705	27	06/27/97
B	6055510	04/25/00	Henrick et al.	705	14	10/24/97
C	6154766	11/28/00	Yost et al.	709	201	06/30/99
D	6434544 B1	08/13/02	Bakalash et al.	707	2	02/28/00
E	6477536 B1	11/05/02	Pasumansky et al.	707	102	06/22/99
F	6557008 B1	04/29/03	Temple, III et al.	707	104.1	12/07/99
G	6574619 B1	06/03/03	Reddy et al.	707	2	03/24/00
H	6651055	11/18/03	Kilmer et al.	707	3	03/01/01
I						
J						
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L						
M						

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FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
N	99/66446	12/23/99	WO	G06K	5/00	x	
O	00/23929	04/27/00	WO	G06F	17/60	x	
P	01/22692	03/29/01	WO	H04M	-	x	

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author Title Source and Pertinent Pages)	DATE
Q		
R		
S		
T		
U		

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.